

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Deborah Taylor Tate, Director
Pat Miller, Director
Ron Jones, Director



RECEIVED

460 James Robertson Parkway
Nashville, Tennessee 37243-0505

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January 30, 2003

TN REGULATORY AUTHORITY
DOCKET ROOM

Mr. Charles Pickney
On-Site Systems, Inc.
7638 River Road
Nashville, TN 37209

02-01219

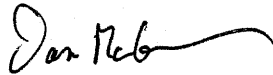
Dear Mr. Pickney:

In order to assist the Tennessee Regulatory Authority ("TRA") with further consideration of On-Site Systems, Inc.'s ("On-Site") petition in this docket, please provide the TRA with additional information about your dealings on behalf of On-Site with the City of Clarksville regarding an odor problem related to On-Site's wastewater system serving the Southridge Subdivision. Describe or explain specifically:

1. Communications between you and the City of Clarksville regarding this problem.
2. Any complaints by the City of Clarksville, customers, residents or others about this problem of which you are aware.
3. Any additional evidence of the existence and severity of this problem.
4. The consequences, if any, the City of Clarksville informed you would occur if On-Site did not take steps to control the odor problem.
5. Any mention of the February 13, 1998 contract between On-Site Systems, Inc. and the City of Clarksville in previous filings with the TRA by On-Site.
6. A corrected calculation showing On-Site's requested rate adjustment and how this adjustment was arrived at.
7. Any additional facts you believe would be useful to the TRA in considering this petition.

Please submit this information to the TRA by regular mail and by facsimile no later than 9:00 a.m. on Friday, January 31, 2003.

Sincerely,

A handwritten signature in black ink, appearing to read "Dan McCormac", with a long, sweeping horizontal flourish extending to the right.

Dan McCormac
Chief
Energy and Water Division

cep03-06